

CANNABIS COMMERCE FORUM NPC

Registered Non-Profit Company (NPC) and Registered Non-Profit Organisation (NPO)

NPC Reg. No: 2025/535093 | NPO Reg. No: 334-099-NPO

PRIVACY POLICY

Effective Date: 1 JULY 2026

Last Updated: 1 JULY 2026

1. INTRODUCTION

The Cannabis Commerce Forum NPC ("**CCF**", "**we**", "**us**", or "**our**"), a registered non-profit company and non-profit organisation, is committed to protecting the privacy and personal information of all persons who interact with us, including donors, website visitors, and members of the public.

This Privacy Policy ("the **Policy**") is published in compliance with the Protection of Personal Information Act 4 of 2013 ("**POPIA**") and informs you, the data subject, of how we collect, use, store, share, and protect your personal information when you access our Website at www.cannabiscf.org, make a donation, or otherwise engage with CCF.

This Policy should be read together with the CCF Terms and Conditions, Donation, Refund and Cancellation Policy, Service Fulfilment Policy, and Payment and Security Policy.

2. RESPONSIBLE PARTY

Cannabis Commerce Forum NPC

NPC Registration Number: 2025/535093

NPO Registration Number: 334-099-NPO

Physical Address: 48 BOOYSENS ROAD, SELBY, JOHANNESBURG, South Africa

Postal Address: 48 BOOYSENS ROAD, SELBY, JOHANNESBURG, South Africa

Email: info@cannabiscf.org

Telephone: (076) 156-8846

3. INFORMATION OFFICER

CCF has designated the following person as its Information Officer in terms of section 55 of POPIA. Where required, the Information Officer will be registered with the Information Regulator.

Name: BENNY LEBESE

Email: info@cannabiscf.org

Telephone: (076) 156-8846

4. PERSONAL INFORMATION WE COLLECT

4.1 Donor Information

When you make a donation, we may collect: donor name, email address, telephone number, billing or payment reference, donation amount, recurring donation mandate details, payment status, and donor communication preferences.

4.2 Account and Other Payments

Where you register an account, purchase merchandise, or pay for a course, event, or membership-related service, we collect the information necessary to process that transaction and provide the relevant service, including name, contact details, delivery details (for merchandise), and payment reference.

4.3 Section 21 Referral Assistance

CCF does not request or store detailed medical records for Section 21 purposes. Where a person requests referral assistance, CCF may process limited personal information necessary to facilitate contact with an appropriate third-party medical practitioner or service provider. CCF may incidentally receive limited health-related information, in which case it will process such information only with consent, only for the referral or facilitation purpose, and only to the extent necessary.

Special personal information: Any health-related information is special personal information as defined in section 26 of POPIA and is treated with corresponding care. Such information will be processed only on the basis of the data subject's express consent under section 27(1)(a) of POPIA, or another lawful basis, and will not be retained beyond what is necessary for the referral or facilitation purpose.

4.4 Payment Information

When you make a payment, CCF may receive transaction-related information from the payment service provider, including the cardholder name, transaction amount, transaction reference, payment status, billing details, and partial card information such as the last four digits of the card. **Full card numbers, CVV numbers, and card authentication credentials are collected and processed by the payment service provider and are not stored by CCF.**

4.5 Website Usage Information

We automatically collect technical information when you visit the Website, including your IP address, browser type and version, operating system, pages visited, and date and time of visit, through cookies and similar technologies (see section 10).

5. PURPOSE OF PROCESSING

We process your personal information to: administer and acknowledge donations and recurring donations; process payments, merchandise orders, and course/event registrations; administer debit order and recurring donation mandates; verify identity and prevent fraud; handle chargebacks, disputes, and refunds, and comply with acquirer obligations; facilitate Section 21 referrals where requested; communicate with you and provide customer support; comply with applicable law; improve the Website; and, in aggregated and anonymised form, support stakeholder engagement with government departments.

6. LEGAL BASIS FOR PROCESSING

- (a) **Consent (section 11(1)(a))**: including for special personal information under section 27(1)(a);
- (b) **Contract (section 11(1)(b))**: where necessary to fulfil our obligations to you;
- (c) **Legal obligation (section 11(1)(c))**: where required to comply with applicable law;
- (d) **Legitimate interest (section 11(1)(f))**: where not overridden by your rights.

7. SHARING OF PERSONAL INFORMATION

CCF does not sell, rent, or trade your personal information. We may share it, only to the extent necessary, with:

- (a) **Banks, acquiring banks, card schemes, debit order bureaus, and payment service providers**: for payment processing, mandate administration, fraud prevention, chargeback handling, or dispute resolution;
- (b) **Third-party medical practitioners or service providers**: in the context of Section 21 referral assistance, and only with your explicit consent;
- (c) **Merchandise and course/event providers**: where necessary to fulfil an order or registration;
- (d) **Professional advisors**: including legal advisors and auditors, where necessary;

- (e) **Regulatory authorities:** only where required by law, authorised by the data subject, or necessary for the specific service requested;
- (f) **Service providers:** performing services on our behalf (such as website hosting, email, and analytics), subject to operator agreements under section 21 of POPIA.

8. THIRD-PARTY REFERRALS AND LINKS

Where CCF refers a person to a third-party medical practitioner or service provider, or links to a third-party website, that third party is separately responsible for its own privacy practices, clinical records, consent processes, and professional obligations. CCF is not responsible for the privacy practices of any third party.

9. TRANS-BORDER INFORMATION FLOWS

Some of CCF's service providers may process or store personal information outside the Republic of South Africa. Where this occurs, CCF will take reasonable steps to ensure that the recipient is subject to a law, binding corporate rules, binding agreement, or other safeguards providing an adequate level of protection as contemplated in section 72 of POPIA, or that the transfer otherwise falls within the exceptions in section 72.

10. RETENTION OF PERSONAL INFORMATION

- (a) **Donor and transaction records:** retained for the period required by the Companies Act 71 of 2008, the Income Tax Act 58 of 1962, and the Value-Added Tax Act 89 of 1991 (generally five to seven years);
- (b) **Section 21 referral records:** retained only for as long as reasonably necessary for the referral, legal compliance, or dispute handling. Clinical records remain the responsibility of the relevant healthcare practitioner, unless CCF is separately required by law to retain any record;
- (c) **Website usage data:** not exceeding twelve (12) months, unless anonymised.

Upon expiry, personal information will be de-identified, archived, or destroyed in a secure manner in accordance with section 14 of POPIA.

11. COOKIES AND TRACKING TECHNOLOGIES

The Website uses essential cookies (necessary for operation and security), analytical cookies (anonymised usage data), and functional cookies (preferences). You may manage cookie preferences through your browser settings; disabling certain cookies may affect functionality.

12. YOUR RIGHTS AS A DATA SUBJECT

- (a) **Access (section 23)**; Correction and deletion (section 24); Objection (section 11(3)); Withdrawal of consent; and the right to lodge a complaint with the Information Regulator.

To exercise these rights, contact our Information Officer (section 3). We will respond within a reasonable time, and in any event within thirty (30) days of receipt.

13. DONOR AND MARKETING COMMUNICATIONS

CCF may send donors transactional communications relating to donations, receipts, recurring donation confirmations, cancellation requests, and payment queries. Marketing or newsletter communications will be sent only where permitted by law or consented to, and you may opt out at any time via info@cannabiscf.org or the unsubscribe facility in any marketing communication.

14. SECURITY OF PERSONAL INFORMATION

CCF takes reasonable security measures as required by section 19 of POPIA, which may include SSL/TLS encryption for data transmitted through the Website, PCI-DSS compliant payment processing through our payment gateway, access controls, and secure storage of physical records where applicable. In the event of a compromise of personal information, CCF will notify the Information Regulator and the affected data subjects in accordance with sections 22(1) and 22(3) of POPIA.

15. CHILDREN'S INFORMATION

CCF does not knowingly collect personal information from children under 18 years. If we become aware of such collection, we will delete it in compliance with section 35 of POPIA. The Website and all services are intended for persons aged 18 years and older.

16. CHANGES TO THIS POLICY

CCF may amend this Policy at any time. Material changes will be communicated by publication on the Website and, where appropriate, by email.

17. INFORMATION REGULATOR

The Information Regulator (South Africa)

Toll-Free: 0800 017 160 | Telephone: 010 023 5200

General Enquiries: enquiries@info regulator.org.za

POPIA Complaints: POPIAComplaints@info regulator.org.za

Website: www.inforegulator.org.za

Woodmead North Office Park, 54 Maxwell Drive, Woodmead, Johannesburg, 2191.

18. CONTACT US

Cannabis Commerce Forum NPC

Email: info@cannabiscf.org | Telephone: (076) 156-8846

Information Officer: Benny Lebesse

– End of Privacy Policy –